



Nicole North

Founder and President, Whiteboard Learning
Co-host, At the Whiteboard podcast

SPEAKER BIO

Nicole North is the founder of Whiteboard Learning, a leadership development consultancy, and co-host of the podcast At the Whiteboard. She spent ten years inside the Ontario Public Service before 15 years designing and facilitating leadership programs for public sector and corporate clients. She holds an MBA and is a certified coach and adult learning practitioner.

BOOKING

nicole.north@whiteboardconsulting.ca
whiteboardlearning.ca/speaking
Toronto, Ontario · Across Canada

KEYNOTES AND TALKS

Lost *and* Found

What speed took from our conversations

A leader walks into a simulation ready to deliver stern feedback to an employee who missed a deadline. In front of peers, they do exactly that. Then the employee shares the backstory nobody asked about, and the room goes silent.

We didn't lose the art of conversation because we stopped caring. We lost it because we sped up. Every conversation we rush costs the one thing leaders can't work without: trust. This talk shows what speed took from our conversations and the three things leaders need to get back: **curiosity, candour and composure.**

AUDIENCES LEAVE WITH

- The one question to ask before giving any feedback
- The difference between harsh and honest, and why teams can tell
- A way to stay steady when a conversation turns

FORMATS

Keynote

45–60 minutes

Leadership days, all-staff events, conference mainstage

Interactive session

90 minutes

Management forums, offsites, conference breakouts

Workshop opener

20 minutes

The first segment of a Whiteboard Learning program

WHO IT'S FOR

Public sector leadership forums, municipal and broader public sector associations, HR and L&D conferences, corporate leadership offsites and internal conferences. Content is adapted to the audience's context before every delivery.

WHY NICOLE: SHE PLAYS THE EMPLOYEE

10 + 15 years

A decade inside the Ontario Public Service, then 15 years consulting in leadership development.

Rooms she has worked with

Ontario Public Service, Equifax, IMAX, Toronto Hydro, Ontario municipalities.

Previous stages

Canadian Association of University Business Officers; Ontario Public Buyers Association.

Bring Lost and Found to your event. Nicole replies personally within two business days. whiteboardlearning.ca/speaking